

# Important Product Notice: Updating System Firmware



## TruVision Video Recorders

You will need the Admin login and password. Please refer to the letter you received in the mail for this information. If you did not receive a letter and believe you need to update your DVR, please call us at 888-264-6380.



**The firmware on the DVR can be updated using one of the following methods:**

### To update the system firmware using a USB device:

1. Insert a USB device into your computer. Find your recorder type below and click the link to download the firmware update. Save file to USB device.
2. Connect the USB device to the DVR.
3. Click the System Settings icon in the menu toolbar on the DVR.
4. Select Upgrade > Local Upgrade. The list of files on the USB is displayed.
5. Select the file and click Upgrade. Click Yes to begin the upgrade process.
6. When the upgrade process is completed, the DVR will reboot.
7. Admin password should not be left at default of 1234.

### To update the system firmware via web browser:

1. Find your recorder type below and click the link to download the firmware update. Save file to computer.
2. Connect to DVR via Internet Explorer.
3. Click on Configuration.
4. Go to Device Manager and select Upgrade Firmware.
5. Click on Browse and go to the extracted file.
6. Click Upgrade.
7. The DVR will reboot.
8. Admin password should not be left at default of 1234.

Recorder	New Firmware
960HEncoder	<a href="#">TVE-x10 1.0 FP10 FIRMWARE</a>
TVR11	<a href="#">TVR11 3.1.B FIRMWARE</a>
TVR41	<a href="#">TVR41 V3.0D FIRMWARE</a>
TVR42	<a href="#">TVR42 V1.2E FIRMWARE</a>
TVR12	<a href="#">TVR12 V1.2D FIRMWARE</a>
TVR12HD	<a href="#">TVR12/44 V1.2J FIRMWARE</a>
TVR44HD	
TVN50	<a href="#">TVN50 V2.2J FIRMWARE</a>
TVN21	<a href="#">TVN21 V3.1K FIRMWARE</a>
TVN10	<a href="#">TVN10 v2.1i FIRMWARE</a>
TVN70	<a href="#">TVN70 v1.2j FIRMWARE</a>